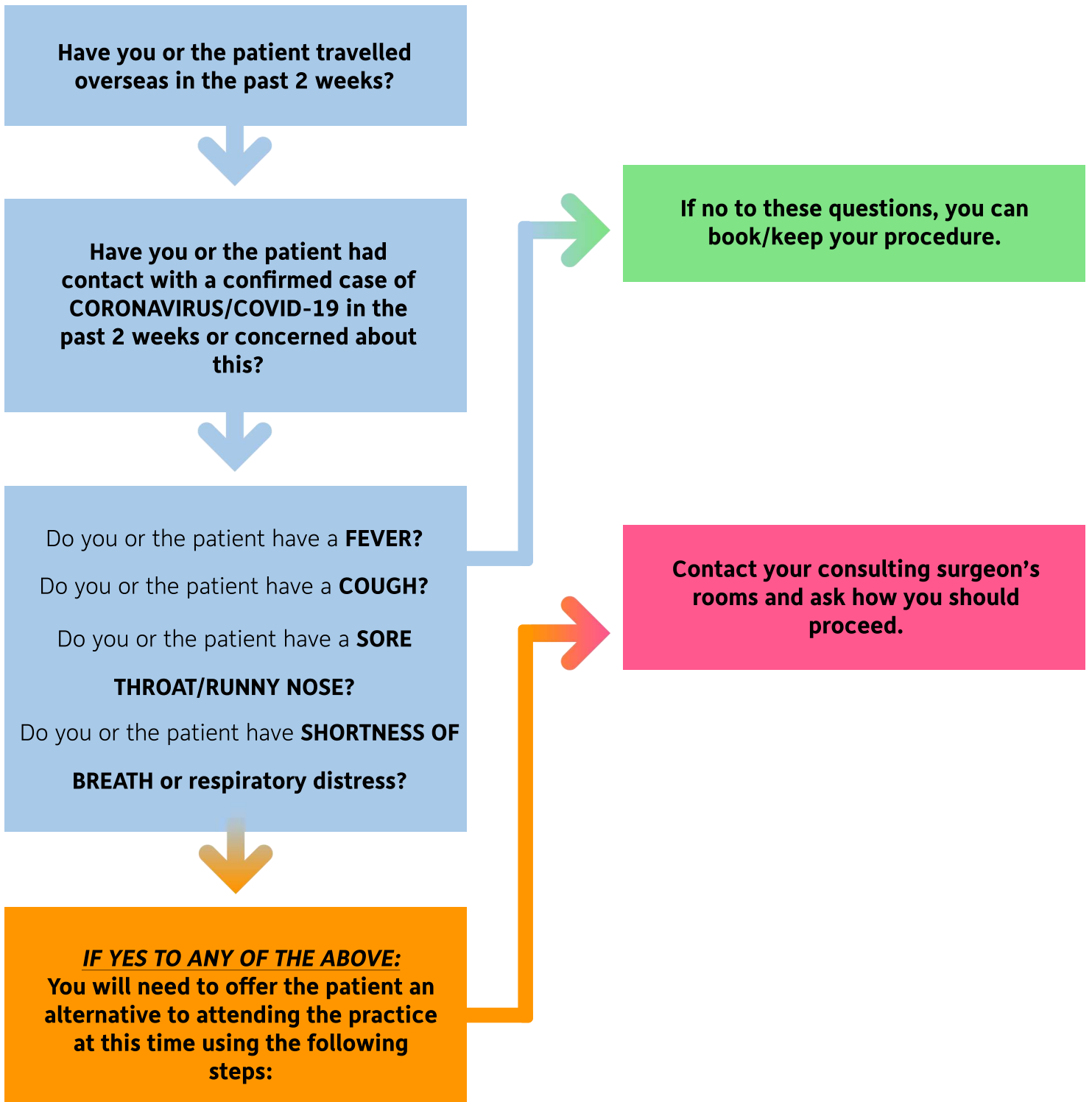


Critical 6 Questions

Our staff will ask these questions in this order to minimize the impact of panic and miscommunication.



Walk In Patients

Our staff will ask these questions in this order to minimize the impact of panic and miscommunication.

Each Patient and Associated Others walking in to the practice needs to:

Use the hand sanitiser on the reception counter

Our staff will ask you questions from the **Critical 6 Questions**

If any of the questioning is positive:

You will be asked to wait in your car or outside away from other people
until your doctor is ready to see you



Check your **mobile number** is correct and let the receptionist
know **your car model and colour**



If you are visibly unwell and require urgent attention:
head directly to your nearest emergency department or call 000